



# WARRANTY POLICY

## PERSONAL PROTECTION BARRIER ONE (1) YEAR PRODUCT REPLACEMENT WARRANTY

Warranty – Deflecto, LLC (“Deflecto”) warrants its polycarbonate and acrylic desktop barriers to be free from material defects in workmanship and materials for a period of one (1) year from the later of the time of the shipment to the original purchaser and/or one (1) year from the date of original purchase. Should a Deflecto polycarbonate or acrylic barrier break or crack under normal usage and proper application, we will replace the barrier or refund the purchase price at our discretion, upon proof of purchase. Product replacement or refund of purchase price are the sole remedies provided under this limited warranty.

Deflecto is not responsible for consumer misuse of the product.

This limited warranty does not include shipping charges to and from factory. This limited warranty does not cover damage arising from negligence, fire, misuse, or incorrect application of cleaning products not recommended for use on polycarbonate or acrylic.

Disclaimers. EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, DEFLECTO MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE BARRIER, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

THIS LIMITED WARRANTY ALSO EXCLUDES AND WILL NOT PAY CONSEQUENTIAL OR INCIDENTAL DAMAGES ASSOCIATED WITH ANY WARRANTY CLAIM. PRODUCT REPLACEMENT OR REFUND OF THE COST OF THE BARRIER ARE THE SOLE REMEDIES. NO DISTRIBUTOR, RETAILER, SALES REPRESENTATIVE, AGENT OR EMPLOYEE ASSOCIATED WITH DEFLECTO, DIRECTLY OR INDIRECTLY, MAY IN ANY WAY ALTER OR INCREASE THE WRITTEN TERMS, CONDITIONS, EXCLUSIONS OR LIMITATIONS OF THIS WARRANTY.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If you wish to file a claim under warranty, please complete and submit the warranty claim form included. The claim form must be completed in full, and it, along with the purchase receipt or invoice, can be sent via e-mail, mail, and/or fax to one of the following:

FAX: 1-877-333-5351

E-MAIL: [customerservice@deflecto.com](mailto:customerservice@deflecto.com)

Deflecto, LLC  
Attn: Desktop Barrier Warranty Claim Form  
P.O. Box 50057  
Indianapolis, IN 46250

Deflecto reserves the right to inspect the returned goods for evidence of misuse within 30 days of actual receipt and prior to issuing any replacement or refund of the barrier. Refusal to provide such an opportunity for inspection will void the limited warranty.



# WARRANTY CLAIM FORM

POLYCARBONATE DESKTOP BARRIER

Form and proof of purchase must be completed and submitted in order for claim to be processed.

Instructions:

1. Complete Form
2. Send purchase receipt or invoice with form via e-mail, mail, and/or fax to one of the following:

FAX: 1-877-333-5351

E-MAIL: [customerservice@deflecto.com](mailto:customerservice@deflecto.com)

Deflecto, LLC  
 Attn: Desktop Barrier Warranty Claim Form  
 P.O. Box 50057  
 Indianapolis, IN 46250

Customer Information:

Name: \_\_\_\_\_

Address  
(NO P.O. BOX addresses accepted): \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ - \_\_\_\_\_ E-mail Address: \_\_\_\_\_

Product Number or UPC Code (if available): \_\_\_\_\_

Reason for Replacement: \_\_\_\_\_

Original Purchase Date: \_\_\_\_\_

Warranty replacements or returns will be shipped to the above address. Turnaround processing requires 4 weeks after receipt and approval of claim.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

(Office Use Only) Invoice #: \_\_\_\_\_